

Long-Term Care Products

Ermanno Pitacco

University of Trieste, Italy

`ermanno.pitacco@deams.units.it`

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Agenda

- Introduction & motivation
- A general framework: health-linked life annuities
- The LTC risk
- LTCI products
- Purchasing LTCI: reverse mortgage
- Concluding remarks

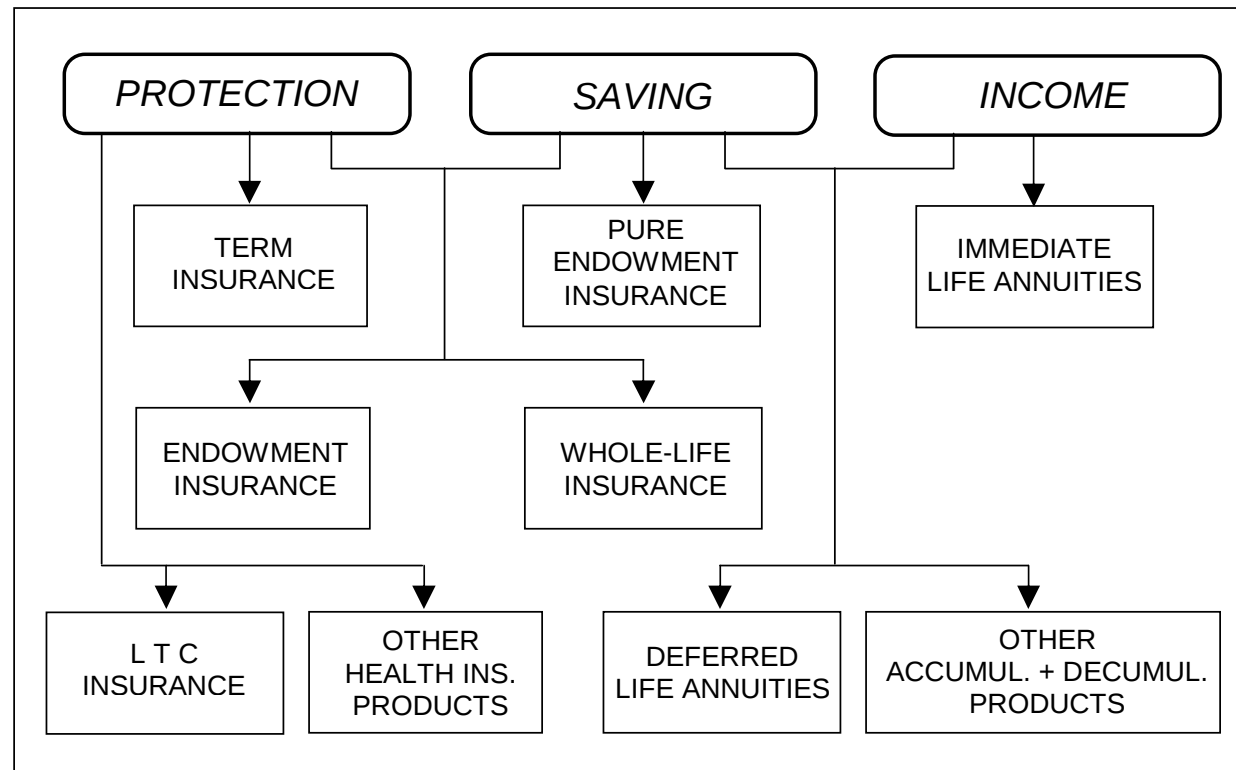
INTRODUCTION & MOTIVATION

In the area of life & health insurance products, immediate standard life annuities, and stand-alone LTCI products implement two “extreme” product designs, both with significant difficulties, from the client’s as well as the insurer’s perspective:

- ▷ life annuities: the *annuity puzzle* !
- ▷ stand alone LTCI: high premium for a *pure protection* product

Look at a traditional classification of insurance products in the life & health area, according to the their purpose . . .

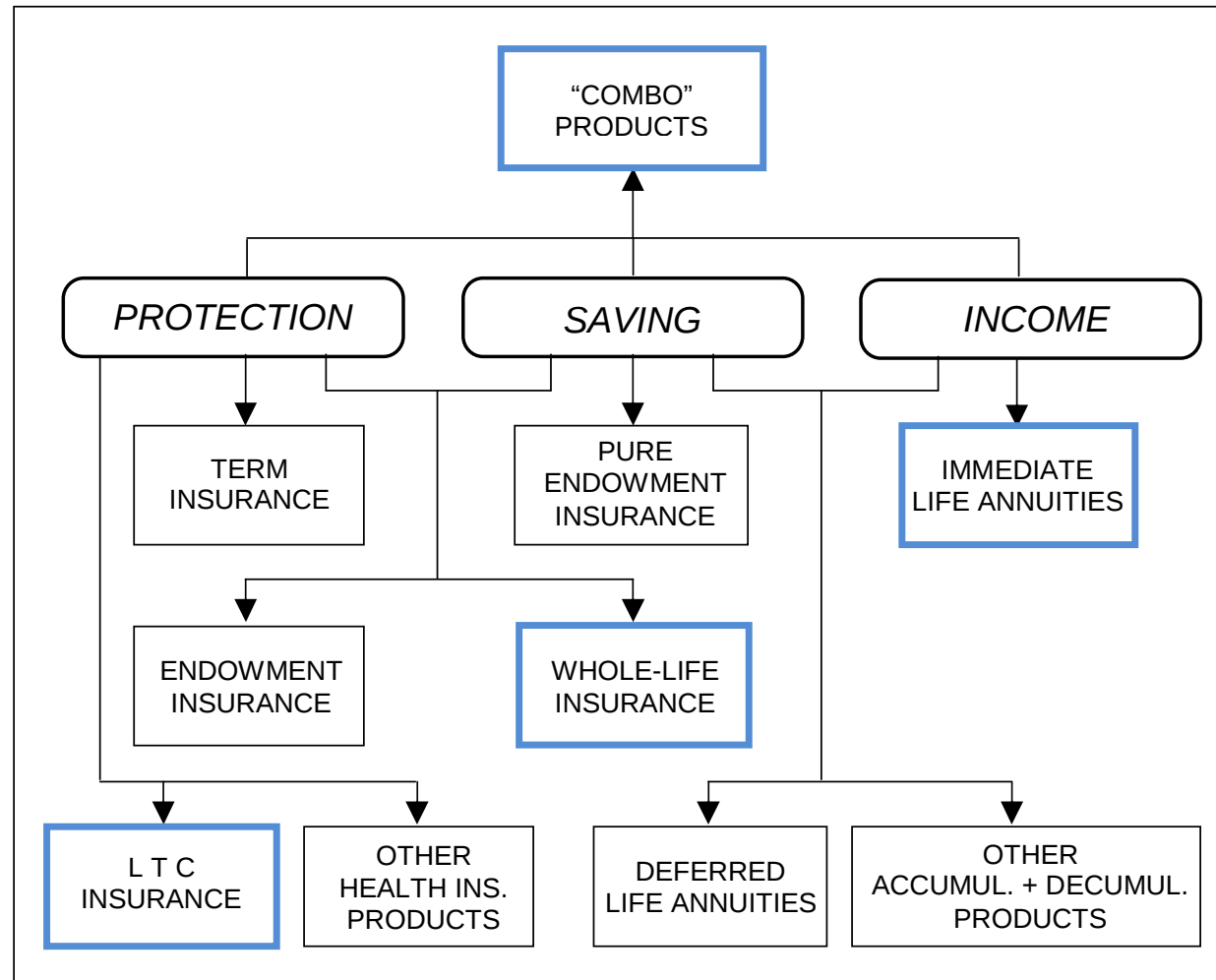
Introduction & motivation (*cont'd*)



... we can:

- realize that some interesting products (“combo”, or “hybrid” products, already existing) are not captured by the scheme
- develop new combo product designs by generalizing some features

Introduction & motivation (*cont'd*)



Introduction & motivation (*cont'd*)

Looking at recent trends:

1. Life annuities:
 - (a) from “investment” to “longevity insurance” $\Rightarrow$ *old-age life annuities*
 - (b) extension of the rating principles $\Rightarrow$ *special-rate*, or *underwritten life annuities*
2. LTCI: from stand-alone to *combo products*, e.g. including lifetime-related benefits

Note that:

- approach 1(a) $\Rightarrow$ restriction of the insurance coverage
- approach 2 $\Rightarrow$ extension of the insurance coverage
- approaches 1(b) and (2) $\Rightarrow$ possible implementation via *health-linked life annuities*

Introduction & motivation (*cont'd*)

Our next steps:

- to define a general framework, including LTCI traditional products, LTCI combo products, underwritten life annuities, etc.
- to focus on LTC risks, and related need for insurance coverage
- to describe LTCI products, and relevant risk profile
- to focus on LTCI product purchase
 - ▷ premium arrangements
 - ▷ reverse mortgage solutions

A GENERAL FRAMEWORK: HEALTH-LINKED LIFE ANNUITIES

Our target:

- to recognize existing products and analyze their relevant features
- to provide hints for (possible) new products

Basic feature of a health-linked life annuity:

for a given (single) premium, the amount of benefits (either constant or varying throughout the policy duration) depends on the annuitant's health status (either at policy issue or throughout his/her lifetime)

A general framework: health-linked life annuities (*cont'd*)

In formal terms, the annuitant's health status can be represented by a stochastic process

$$\{H(t); t \geq 0\}$$

to be defined in terms of:

- *values*, for example:
 - ▷ state (active, disabled)
 - ▷ degree of disability
 - ▷ ADL's or IADL's scoring in LTCI
- *probabilistic structure* (e.g. Markov or semi-Markov)

A general framework: health-linked life annuities (*cont'd*)

INSURANCE PRODUCTS: EXAMPLES

Standard life annuity (flat profile)

$$B(t) = B = \frac{\Pi}{\ddot{a}_x} = f(\Pi); \quad t = 1, 2, \dots$$

where Π = single premium

Health status not explicitly considered, but assumed very good
(annuitants' self-selection)

A general framework: health-linked life annuities (*cont'd*)

Annuities with static health-linking

$$B(t) = B = \phi(\Pi, H(0)); \quad t = 1, 2, \dots$$

Example: underwritten (or special-rate) life annuity (flat profile)

- ▷ lifestyle annuities
- ▷ enhanced annuities
- ▷ impaired annuities
- ▷ care annuities (LTC)

with assumed decreasing life expectancy

- The health status at policy issue is accounted for via underwriting
- Purpose:

$$\phi(\Pi, H(0)) > f(\Pi)$$

that is, better annuity rate in the case of non-optimal health conditions

A general framework: health-linked life annuities (*cont'd*)

Annuities with dynamic health-linking

$$B(t) = \psi(\Pi, H(t)); \quad t = 1, 2, \dots$$

Several examples, with related definitions of the health status:

- ▷ LTC products
 - stand-alone
 - combo products
- ▷ Disability annuities (e.g. Income Protection), possibly degree-related
- ▷ ...

A general framework: health-linked life annuities (*cont'd*)

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THE LTC RISK

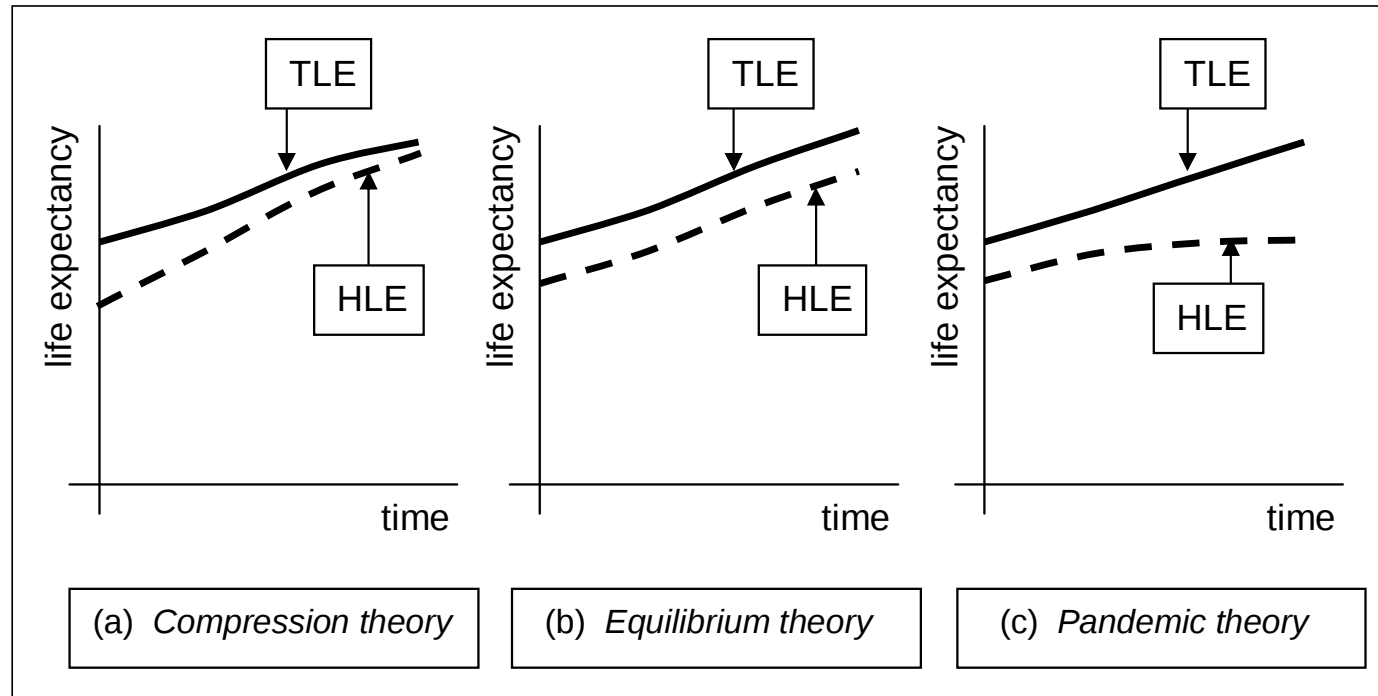
LTCI insurance provides the insured with financial support, while he/she needs nursing and/or medical care because of chronic (or long-lasting) conditions or ailments ($\Rightarrow$ implying dependence)

Remark

Interest in analyzing LTCI products:

- ▷ In many countries, elderly population rapidly growing because of increasing life expectancy and low fertility rates
- ▷ Spread between TLE (total life expectancy) and HLE (healthy life expectancy, or disability-free life expectancy) $\Rightarrow$ LTC need
- ▷ Household size is progressively reducing $\Rightarrow$ lack of assistance and care services provided to old family members of the family
- ▷ LTCI products are rather recent (compared to other health insurance products, e.g. sickness insurance) $\Rightarrow$ senescent disability data are scanty $\Rightarrow$ pricing difficulties
- ▷ High premiums (viz because of a significant safety loading)
 $\Rightarrow$ obstacle to the diffusion of these products
- ▷ Stand-alone LTCI product: only “protection” $\Rightarrow$ packaging of LTCI benefits with lifetime-related benefits can enhance propensity to LTCI

The LTC risk (cont'd)

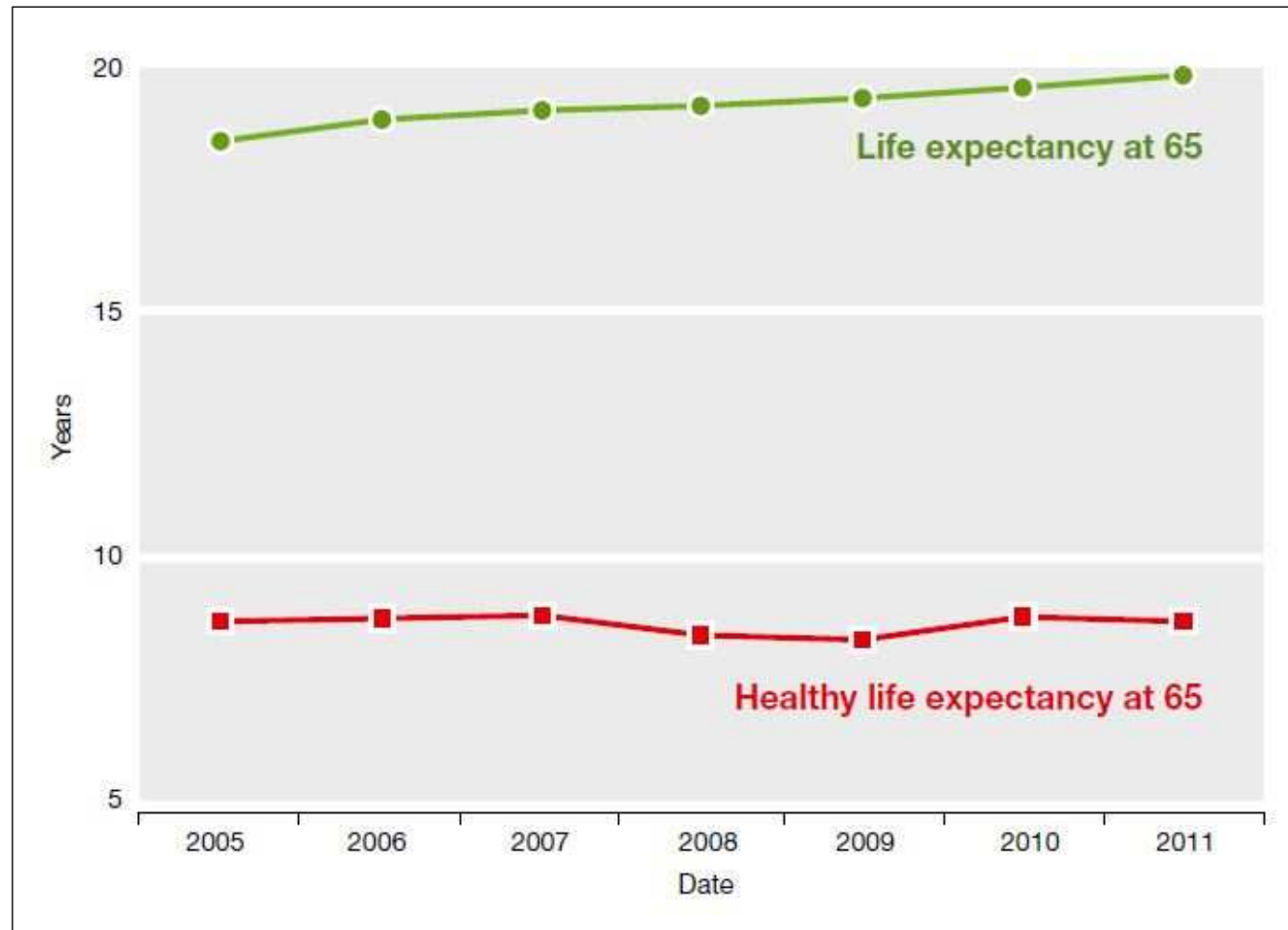


TLE and HLE: projected trends according to different theories

Observed average trend in 25 EU countries $\Rightarrow$ TLE increasing, but HLE approx constant over recent years

See following figure

The LTC risk (cont'd)



*Average life expectancy and healthy life expectancy at age 65 in 25 EU countries
(Source: Brown [2015])*

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The LTC risk (*cont'd*)

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Link to the MWG:

www.actuaries.org/mortalityevents

⇒ Information Base

⇒ Healthy Longevity

or direct hyperlink:

https://www.actuaries.org/iaa/IAA/Committees/Scientific/Mortality/IAA/Committees/Scientific/Mortality_Working_Group.aspx

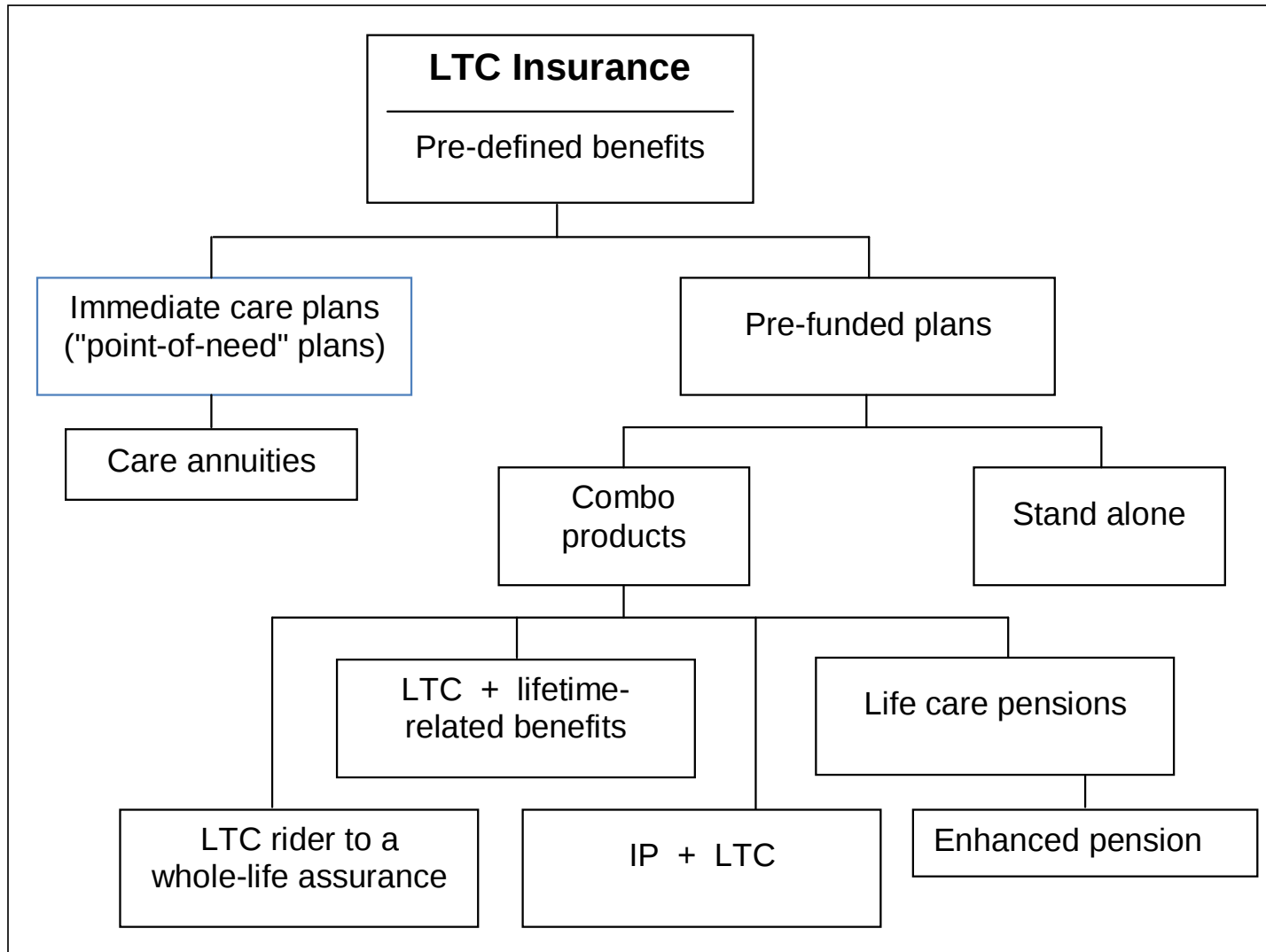
LTCI PRODUCTS

A CLASSIFICATION

- Benefits with *pre-defined amount* (usually, a lifelong annuity benefit); in particular:
 - ▷ *fixed-amount* benefit
 - ▷ *degree-related* (or *graded*) benefit, i.e. graded according to the severity of the disability itself
- Reimbursement (usually partial) of nursery and medical expenses, i.e. *expense-related* benefits
- *Care service* benefits; for example provided in the US by Continuous Care Retirement Communities (CCRCs)

Focus on pre-defined benefits

LTCI products (cont'd)



LTC products providing pre-defined benefits

BENEFITS

Stand-alone LTC degree-related annuity

$$B(t) = \begin{cases} 0 & \text{if } H(t) = \text{good} \\ b^{(1)} & \text{if } H(t) = \text{bad} \\ b^{(2)} & \text{if } H(t) = \text{very bad} \end{cases}$$

(with $b^{(2)} > b^{(1)}$)

- Health status expressed in terms of ADL's or IADL's
- Problem: high sensitivity of actuarial values (premiums and reserves) w.r.t. biometric assumptions (disablement, mortality of disabled people)
- High premium for a “pure protection” product

Life care pension (or Enhanced pension)

$$B(t) = \begin{cases} b' & \text{if } H(t) = \text{good} \\ b'' & \text{if } H(t) = \text{bad} \end{cases}$$

(with $b'' > b'$)

- The uplift $b'' - b'$ can be financed by a reduction w.r.t. the basic pension b'
- Advantage: lower sensitivity w.r.t. biometric assumptions

LTC annuity combined with old-age life annuity

$$B(t) = \begin{cases} 0 & \text{if } (H(t) = \text{good}) \wedge (t < t^*) \\ b & \text{if } (H(t) = \text{good}) \wedge (t \geq t^*) \\ b' & \text{if } H(t) = \text{bad} \end{cases}$$

(e.g. with $t^* = 80$)

- An example of combo product, providing longevity insurance
- The disability state is assumed permanent $\Rightarrow$ the two benefits are mutually exclusive
- A death benefit can be added ($\Rightarrow$ bequest motivation)

LTC rider to a whole-life assurance (acceleration benefit)

$$B(t) = \begin{cases} 0 & \text{if } H(t) = \text{good} \\ C/s & \text{if } (H(t) = \text{bad}) \wedge (t \leq \min\{s, K\}) \\ 0 & \text{if } (H(t) = \text{bad}) \wedge (t > \min\{s, K\}) \end{cases}$$

where:

- ▷ C = sum assured
- ▷ s = max number of annual LTC benefits
- ▷ K = curtate lifetime from policy issue
- ▷ death benefit reduced accordingly

- Another example of combo product
- Very low sensitivity w.r.t. biometric assumptions

Double enhanced annuity

Proposed by Colin Davis (seminar at Cass Business School, City University, London, 2017)

Defined by combining:

- ▷ rating model $\Rightarrow$ underwritten annuity
- ▷ benefit structure $\Rightarrow$ LTC benefits

Formally:

$$B(t) = \Phi(\Pi, \underbrace{H(0)}_{\substack{\uparrow \\ \text{initial} \\ \text{status}}}, \underbrace{H(t)}_{\substack{\uparrow \\ \text{current} \\ \text{status}}})$$

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BIOMETRIC ASSUMPTIONS: A SENSITIVITY ANALYSIS

LTCI products are rather recent $\Rightarrow$ senescent disability data are scanty $\Rightarrow$ uncertainty in technical bases $\Rightarrow$ pricing difficulties

High premiums, in particular because of safety loading $\Rightarrow$ obstacle to the diffusion of these products (especially stand-alone LTC covers only providing “protection”)

Uncertainty in technical bases, in particular biometric assumptions:

- probability of disablement, i.e. entering LTC state
- probability of recovery, i.e. back to healthy state
- mortality of disabled people, i.e. lives in LTC state

Need for:

- ▷ accurate *sensitivity analysis*
- ▷ focus on *product design* $\Rightarrow$ single out products whose premiums (and reserves) are not too heavily affected by the choice of the biometric assumptions

Products addressed in the sensitivity analysis

Stand-alone LTCl
(Product P1)

LTCl as an acceleration benefit in a whole-life assurance
(Product P2(s))

Package including LTC benefits, old-age life annuity, death benefit
(Products P3a($x + n$) and P3b($x + n$))

Enhanced pension (Life care pension)
(Product P4(b' , b''))

The multistate model

States:

a = active = healthy

i = invalid = in LTC state

d = died

Transitions:

$a \rightarrow i$

$a \rightarrow d$

$i \rightarrow d$

Transition probabilities according to the Markov assumption

Biometric functions (needed)

For an active (healthy) individual age x :

q_x^{aa} = prob. of dying before age $x + 1$ from state a

w_x = prob. of becoming invalid (disablement, i.e. LTC claim)
before $x + 1$

For an invalid age x :

q_x^i = prob. of dying before age $x + 1$

Assumptions

q_x^{aa} : life table (first Heligman-Pollard law)

w_x : a specific parametric law

$q_x^i = q_x^{aa} + \text{extra-mortality}$ (i.e. additive extra-mortality model)

Life table

First Heligman-Pollard law:

$$\frac{q_x^{aa}}{1 - q_x^{aa}} = a^{(x+b)^c} + d e^{-e (\ln x - \ln f)^2} + g h^x$$

a	b	c	d	e	f	g	h
0.00054	0.01700	0.10100	0.00014	10.72	18.67	2.00532 E-06	1.13025

The first Heligman-Pollard law: parameters

${}^{\circ}e_0$	${}^{\circ}e_{40}$	${}^{\circ}e_{65}$	Lexis	q_0^{aa}	q_{40}^{aa}	q_{80}^{aa}
85.128	46.133	22.350	90	0.00682	0.00029	0.03475

The first Heligman-Pollard law: some markers

Disablement (LTC claim)

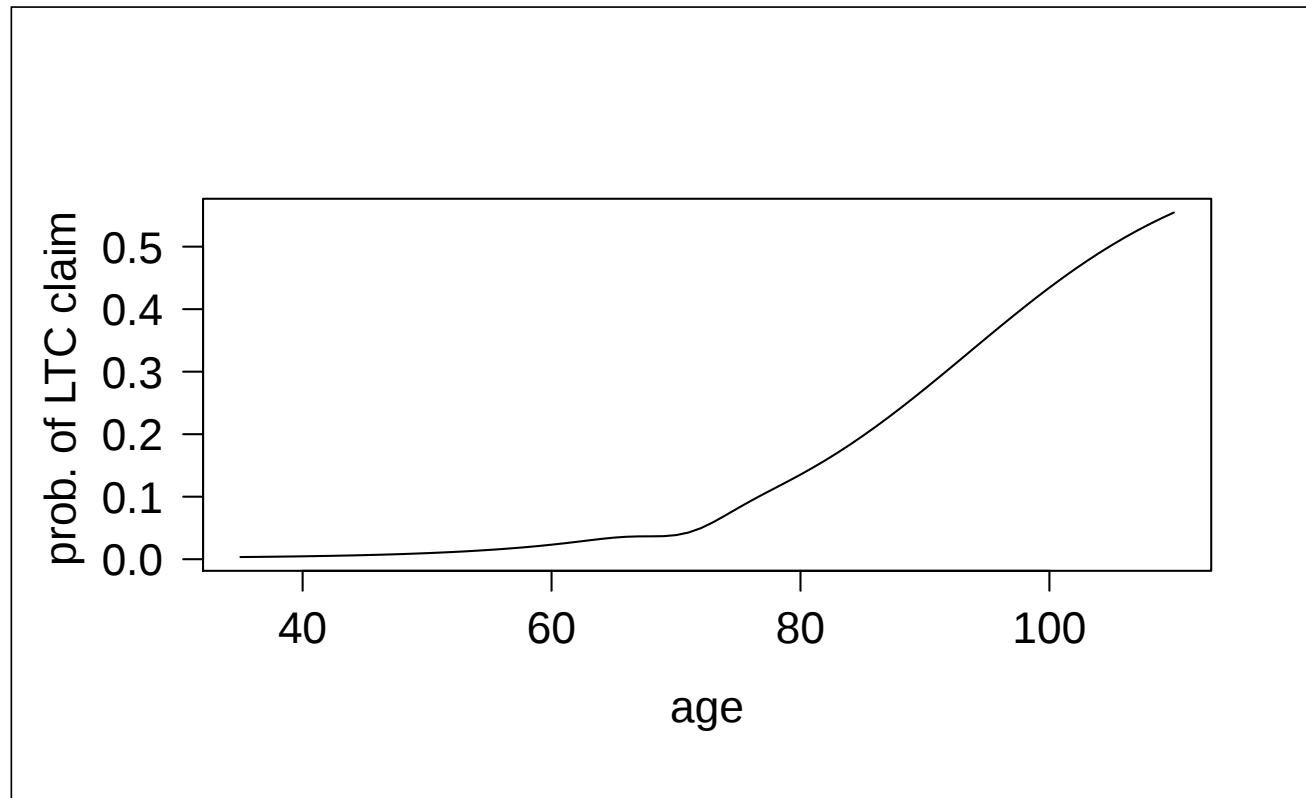
Assumption by Rickayzen and Walsh [2002]

$$w_x = \begin{cases} A + \frac{D - A}{1 + B^{C-x}} & \text{for females} \\ \left(A + \frac{D - A}{1 + B^{C-x}} \right) \left(1 - \frac{1}{3} \exp \left(- \left(\frac{x - E}{4} \right)^2 \right) \right) & \text{for males} \end{cases}$$

Parameter	Females	Males
A	0.0017	0.0017
B	1.0934	1.1063
C	103.6000	93.5111
D	0.9567	0.6591
E	n.a.	70.3002

Parameters Rickayzen-Walsh

LTCI products (*cont'd*)



Probability of disablement (Males)

Extra-mortality

Assumption by Rickayzen and Walsh [2002]

$$q_x^{i^{(k)}} = q_x^{[\text{standard}]} + \Delta(x, \alpha, k)$$

with:

$$\Delta(x, \alpha, k) = \frac{\alpha}{1 + 1.1^{50-x}} \frac{\max\{k - 5, 0\}}{5}$$

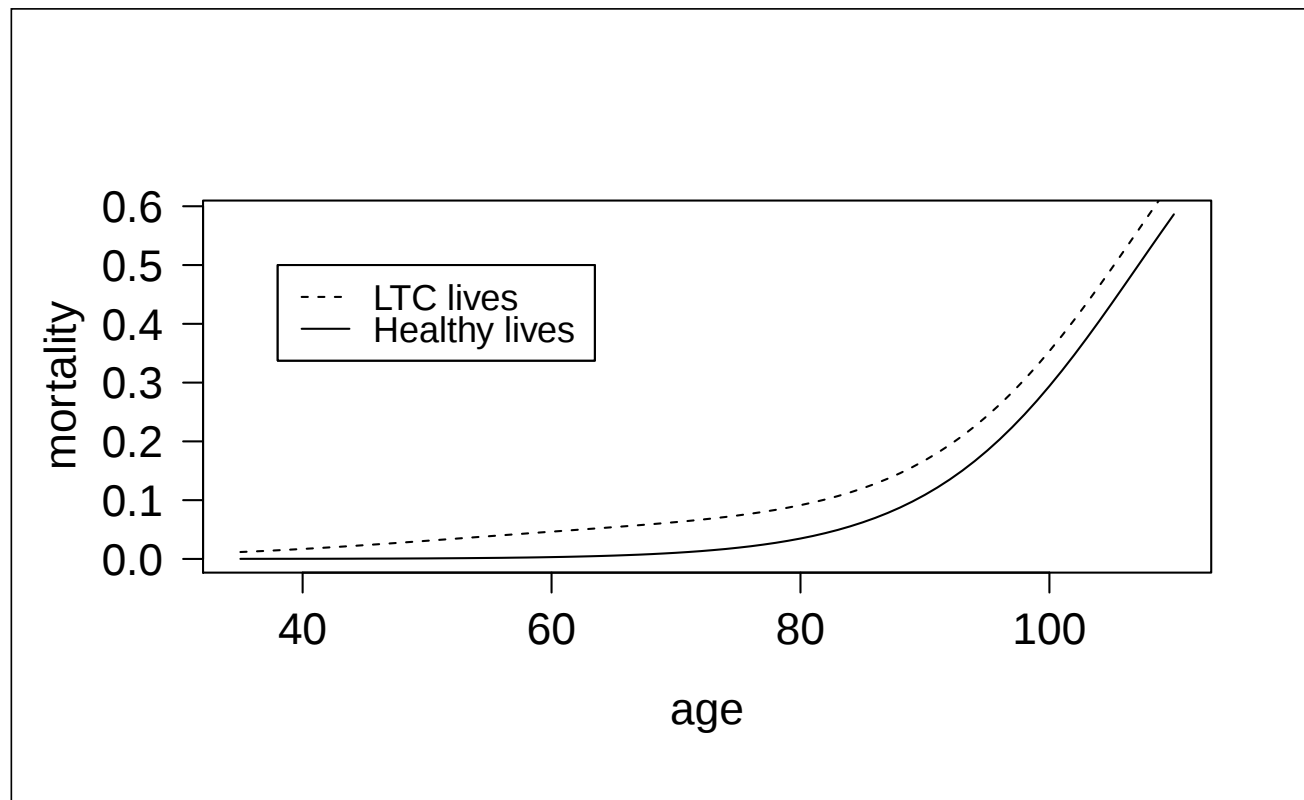
where:

- parameter k expresses LTC severity category
 - ▷ $0 \leq k \leq 5 \Rightarrow$ less severe $\Rightarrow$ no impact on mortality
 - ▷ $6 \leq k \leq 10 \Rightarrow$ more severe $\Rightarrow$ extra-mortality
- parameter α (assumption by Rickayzen [2007])

$$\alpha = 0.10 \quad \text{if } q_x^{[\text{standard}]} = q_x^{aa} \text{ (mortality of insured healthy people)}$$

Our (base) choice: $\alpha = 0.10$, $k = 8$; hence:

$$q_x^i = q_x^{aa} + \Delta(x, 0.10, 8) = q_x^{aa} + \frac{0.06}{1 + 1.1^{50-x}}$$



Mortality assumptions (Males)

Sensitivity analysis

- Probability of disablement (i.e. entering into LTC state)
- Extra-mortality of lives in LTC state

Notation:

$\Pi_x^{[PX]}(\delta, \lambda)$ = actuarial value (single premium) of product PX, according to the following assumptions:

- $\delta \Rightarrow$ disablement

$$\bar{w}_x(\delta) = \delta w_x$$

where w_x is given by the previous Eq. (assumption by Rickayzen and Walsh [2002])

- $\lambda \Rightarrow$ extra-mortality

$$\bar{\Delta}(x; \lambda) = \lambda \Delta(x, \alpha, k) = \Delta(x, \lambda 0.10, 8)$$

and hence:

$$q_x^i(\lambda) = q_x^{aa} + \bar{\Delta}(x; \lambda)$$

For products P1, P2, P3, normalize and define the ratio:

$$\rho_x^{[PX]}(\delta, \lambda) = \frac{\Pi_x^{[PX]}(\delta, \lambda)}{\Pi_x^{[PX]}(1, 1)}$$

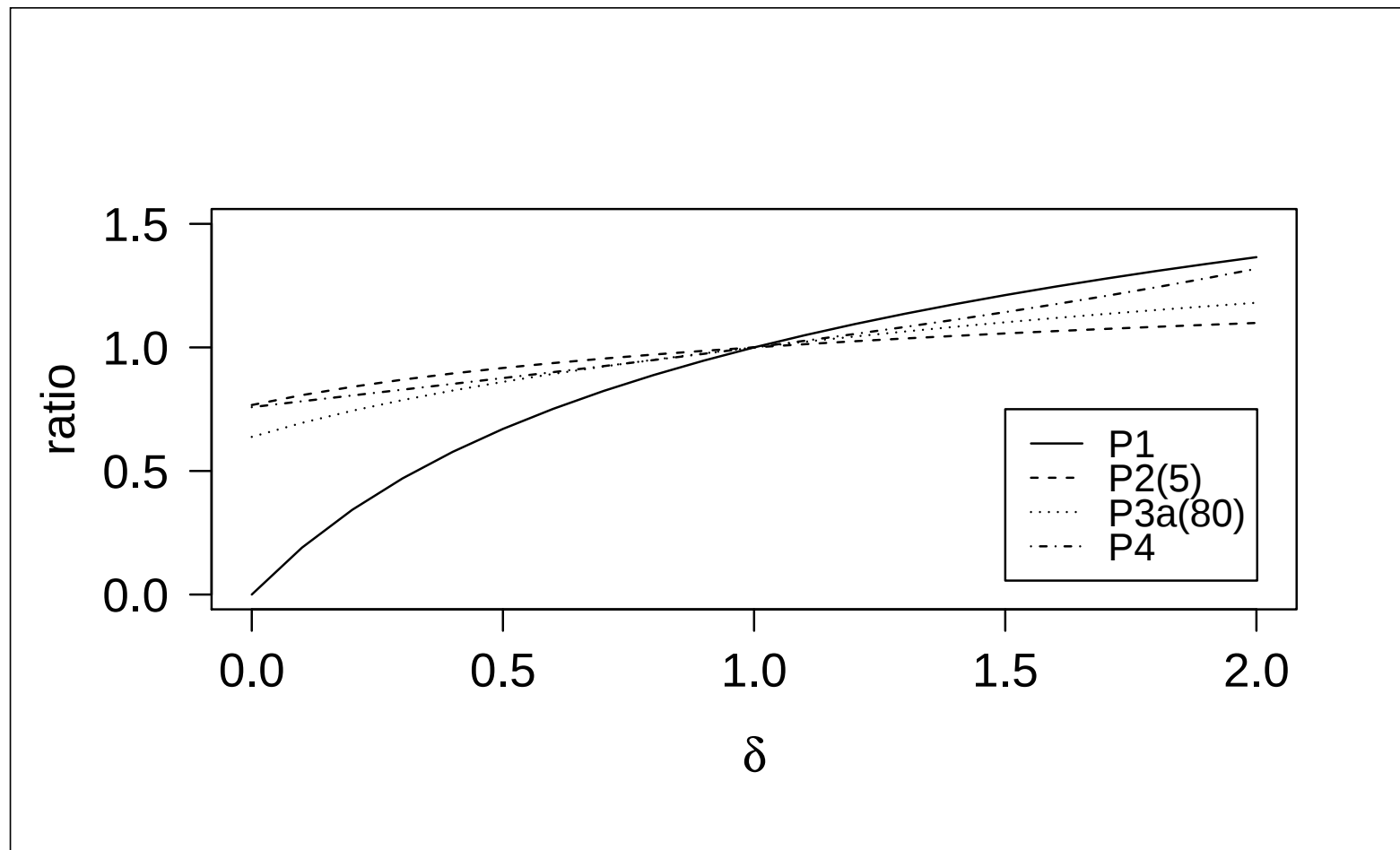
For product P4, with given b and b'' , normalize and define the ratio:

$$\rho_x^{[P4]}(\delta, \lambda) = \frac{b'(1, 1)}{b'(\delta, \lambda)}$$

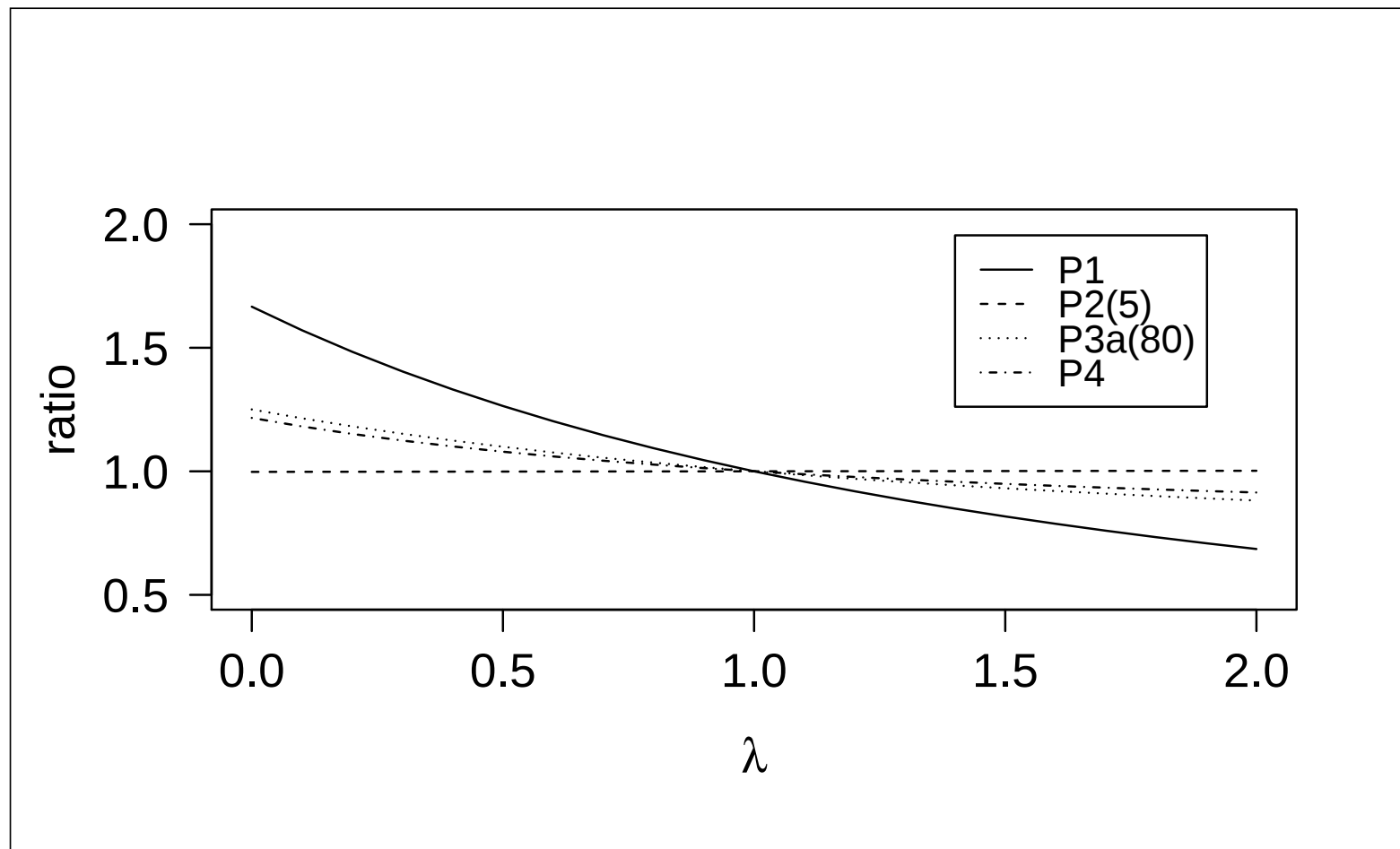
For all the products, we first perform *marginal* analysis, i.e. tabulating the functions:

$$\Pi_x^{[PX]}(\delta, 1), \rho_x^{[PX]}(\delta, 1); \quad \Pi_x^{[PX]}(1, \lambda), \rho_x^{[PX]}(1, \lambda)$$

Sensitivity analysis: disablement assumption (parameter δ)



Sensitivity analysis: extra-mortality assumption (parameter λ)



Joint sensitivity analysis (parameters δ, λ)

For the generic product PX, and a given age x , find (δ, λ) such that:

$$\rho_x^{[PX]}(\delta, \lambda) = \rho_x^{[PX]}(1, 1) = 1 \quad (*)$$

Eq. (*) implies

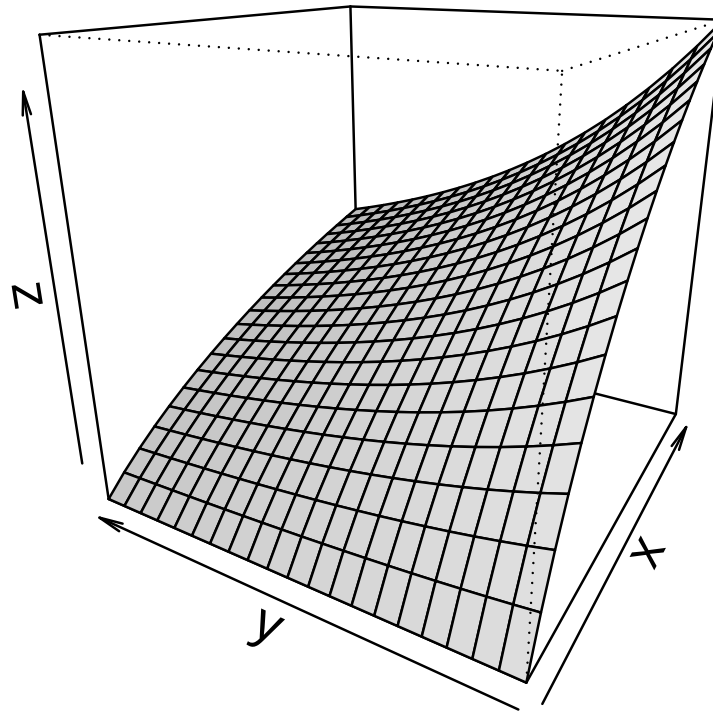
- for products P1, P2, P3:

$$\Pi_x^{[PX]}(\delta, \lambda) = \Pi_x^{[PX]}(1, 1)$$

- for product P4:

$$b'(\delta, \lambda) = b'(1, 1)$$

LTCL products (*cont'd*)



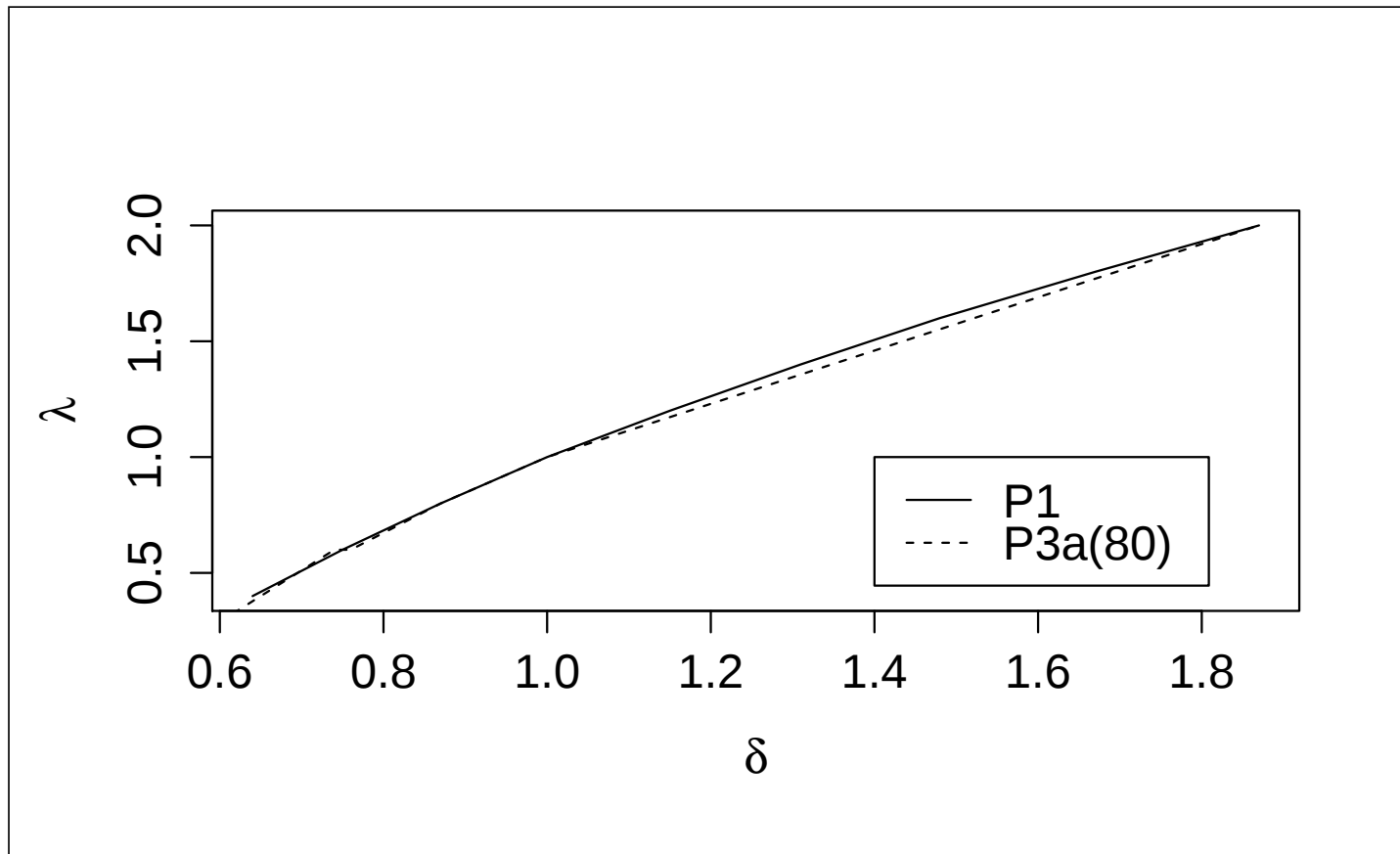
Product P3a(80)

$x = \delta \Rightarrow$ *disablement*

$y = \lambda \Rightarrow$ *extra-mortality*

$z = \Pi \Rightarrow$ *premium*

LTCL products (cont'd)



Offset effect: isopremium lines

Combo LTCI products: mainly aiming at reducing the relative weight of the risk component by introducing a “saving” component, or by adding the LTC benefits to an insurance product with an important saving component

Combined insurance products in the area of health insurance:

- Insurer's perspective
 - ▷ a combined product can result profitable even if one of its components is not profitable
 - ▷ a combined product can be less risky than one of its components (less exposed to the impact of uncertainty risk related to the choice of technical bases)
- Client's perspective ⇒ purchasing a combined product can be less expensive than separately purchasing all the single components (in particular: reduction of acquisition costs charged to the policyholder)

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PURCHASING LTCI: REVERSE MORTGAGE

PREMIUM ARRANGEMENTS

Feasibility of various premium arrangements depends on the specific LTC product concerned

Some examples follow

Care annuities

“Point-of-need” plan: benefit structure as in the immediate life annuity
⇒ single premium required

Stand alone product

Benefit structure: a (possible) deferred annuity with random deferment from policy issue

- ▷ single premium
- ▷ periodic premiums, while the insured is in the healthy state, in particular:
 - unlimited level premiums
 - temporary level premiums

Purchasing LTCL: reverse mortgage (*cont'd*)

LTC rider to a whole-life assurance

- ▷ single premium
- ▷ periodic premiums, while the insured is in the healthy state, in particular:
 - unlimited level premiums
 - temporary level premiums
- ▷ single recurrent premiums, while the insured is in the healthy state
⇒ sum assured and hence LTC benefit progressively determined, according to premiums actually paid

REVERSE MORTGAGE SOLUTIONS

Purposes of reverse mortgage: to provide retirees with liquidity, by converting real estate assets into

- ▷ lump sum
- ▷ periodic income

⇒ additional funding to finance consumption, medical costs, nursing home costs (LTC costs)

Basic features of reverse mortgage

- Liquidity is provided against a mortgage charge on the borrower's real estate (house, in particular)
 - Contract termination:
 - ▷ borrower's death
 - ▷ permanent move-out of borrower's house
- ⇒ house is sold, to repay the outstanding loan amount

Purchasing LTCL: reverse mortgage (*cont'd*)

Provider's risks in reverse mortgage transaction

- Biometric risk
 - ▷ longevity risk $\Rightarrow$ delay in termination (more severe risk in income arrangement)
- Investment risks
 - ▷ interest rate risk
 - ▷ real estate depreciation

No-negative-equity guarantee

Protection for the plan holder:

- ensures that the debt never exceeds the value of the property
- no debt can be levied on borrower's beneficiaries

Securitization of provider's risks

Securitization:

- ⇒ transferring and financing risks related to reverse mortgage transactions
- ⇒ an interesting example of ART (Alternative Risk Transfers)

Securitization structures (similar to those applied in traditional insurance products)

- survivor bonds
- survivor swaps

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CONCLUDING REMARKS

Main issues:

- Shift from traditional products (“single benefit”) to combo products
 - ▷ insurer’s perspective $\Rightarrow$ better risk profile
 - ▷ insured’s perspective $\Rightarrow$ more attractive
- Purchasing insurance products
 - ▷ various premium arrangements
 - ▷ reverse mortgage solutions providing liquidity

Many thanks for your kind attention !