

Technology Use for Ageing in Place

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That awkward moment when you realize that your toddler can use the latest technology better than you.





Technology alone is not enough.

Steve Jobs

 quote fancy

- Technology is a mediator
- Support is just as important as the device
- Choice, voice and control

- McKell Institute (2015). *Positive disruption: healthcare, ageing and participation in the Age of Technology.*

Technology has the potential to improve lives of older adults in the community

Technology use & research is fragmented and under-developed
Background...

- Barnett, K. et al. (2017). *Developing a Technology Roadmap for the Australian Aged Care Sector: Literature Review.* A report prepared for the Aged Care Industry IT Council (ACIITC).

- Berridge, C. et al. (2014). *Technology-based innovation for independent living: Policy and innovation in the United Kingdom, Scandinavia, and the United States.*

Understanding the needs and perspectives of technology amongst older people is critical.

Technology is successful if older adults' **needs and wishes are prioritised**, the technology is **acceptable and beneficial**

- Peek, S. et al. (2016b). *What it takes to successfully implement technology for aging in place: Focus groups with stakeholders*

- Peek, S. (2014). Factors influencing acceptance of technology for aging in place: A systematic review. .

How technology is used by older adults is unclear

Everyday technology is being used in creative ways to enhance care needs

- Gibson, K. et al. (2018). *Personalisation, customisation and bricolage: how people with dementia and their families make assistive technology work for them.*

- Lovarini, O'Loughlin & Clemson (2018). *Older Adults and Digital Technologies*

Technology contributes to a sense of self, and evolves as people age.

International collaborations

UK PROJECTS: TECHNOLOGY USE IN THE HOME

- **AKTIVE 2014:** 'Everyday life analysis' of 60 older people at risk of falls or with memory problems
- **SENSE 2014-2016:** 38 older adults with dual sensory impairments; most had care or family support.

INTERNATIONAL COLLABORATIONS (UK, Australia, Canada, New Zealand, China):

- **Older workers and caregiving;** & **Sustainable Care** (Yeandle, O'Loughlin, Fast, Parsons, Ka Lin); Worldwide Universities Network/CEPAR funded.
- **Sustainable Care Connecting People and Systems** (PI Yeandle; CEPAR international partner); UK Economic and Social Research Council funded project

Current Projects

- Qualitative Study 'Older adult's use of technology to successfully age in place' (Lovarini et al)
- PhD study (Borilovic) 'Evaluating the use of technologies to support older Australians to age in place'

* Both linked to UK Sustainable Care project Work Packages:

- 1) Achieving sustainability in care systems: the potential of technology
- 2) Technologies to support working carers: connecting people and systems

2014:
AKTIVE study
England

2014-2016:
SENSE study
England

2017:
ACIITC;
*Technology Roadmap for
the Australian Aged Care
Sector.*

2018:
NACA (National
Age Care
Alliance);
*Position Paper;
AT for Older
Australians*

2018:
Lovarini,
O'Loughlin &
Clemson;
*Older Adults
and Digital
Technologies*

Phase 1

2018:

Patomella, Lovarini, Lindqvist, Kottorp & Nygard;
*Technology use to improve everyday
occupations in older persons with mild
dementia or mild cognitive impairment: A
scoping review*

Phase 2

Current:

Seeding Grant (Lovarini)
Qualitative grounded
theory study of older
adults.

Current:

PhD (Borilovic)
Evaluating the use of
technologies to support older
Australians to age in place

CEPAR affiliated
Sustainable Care work packages.
International.

The journey so far...

Phase 1 (completed)

Patomella, Lovarini, Lindqvist, Kottorp & Nygard

Technology use to improve everyday occupations in older persons with mild dementia or mild cognitive impairment: A scoping review



FINDINGS:

- 14 studies; Most conducted in Europe (n=10); Mix of technologies evaluated (n=12)
- Small positive effect on some activities in some studies
- BUT:
 - Rationale for technology selection unclear
 - Little involvement of older people in technology selection
 - Goals and preferences of older people unclear
 - Lack of intervention tailored to the needs of the older person

Phase 2 (underway)

Seeding Grant

Table 1. Participant Characteristics

Participant characteristics	N (%)
<i>n=15</i>	
Age 70-75 years	3 (20%)
Age 76-85 years	6 (40%)
Age 86-95 years	6 (40%)
Female	9 (60%)
Male	6 (40%)
Living in a house	14 (93%)
Living in a convent	1 (7%)
Living alone	7 (47%)
Living with partner	5 (33%)
Living with partner & child/ren	2 (13%)
Living with carer	1 (7%)
<i>n=14</i>	
Home care package level 1	0 (0%)
Home care package level 2	5 (36%)
Home care package level 3	2 (14%)
Home care package level 4	7 (50%)

AIM:

To explore the experiences of older adults in using technology to gain an understanding of the benefits, challenges and impact of technology use.

METHODS:

Interviewed 15 participants (60% female) aged 70+ years, living in their home and using technology focussing on health, housing, daily living, communication, leisure, mobility or transport. Participants were recruited through a home care service provider. Study data were collected and analysed using grounded theory methods.

Preliminary analysis shows 5 themes...

- 1) Meaning of technology
- 2) Uses of technology
- 3) Impact of technology
- 4) Challenges of technology
- 5) Supports of technology

"Well we wouldn't have been

here if we didn't have "

And I don't want

care."

- Health Monitoring system
- Personal alarm
- Intercom
- Home automation
- Temperature control
- Electric chair lifter
- Dressing and shower aids
- Landline/mobile /smart phones
- Computer
- Laptops
- Streaming service
- Online banking
- Social media
- Television
- Camera
- CD player / radio
- Exercise equipment
- Scooter
- GPS

"Technology to me is higher

learning, something that I

haven't thought of before and

which seems to be thrust

upon me in my older years,

and it's a bit of a slow learning

curve really."

couldn't live

the computer,

couldn't be

money. We

computer to

be a quid..."

Where to next?

PhD study (Borilovic)

Evaluating the use of technologies to support older Australians to age in place



- What is the best process to ensure technology can help older Australians confidently age in place?

- Three part project:
 - Contextual case study, scoping review, pilot RCT
- Occupational therapy perspective
- Linked with UK Sustainable Care Work Packages:
 - *Achieving sustainability in care systems: the potential of technology &*
 - *Technologies to support working carers: connecting people and systems*

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